

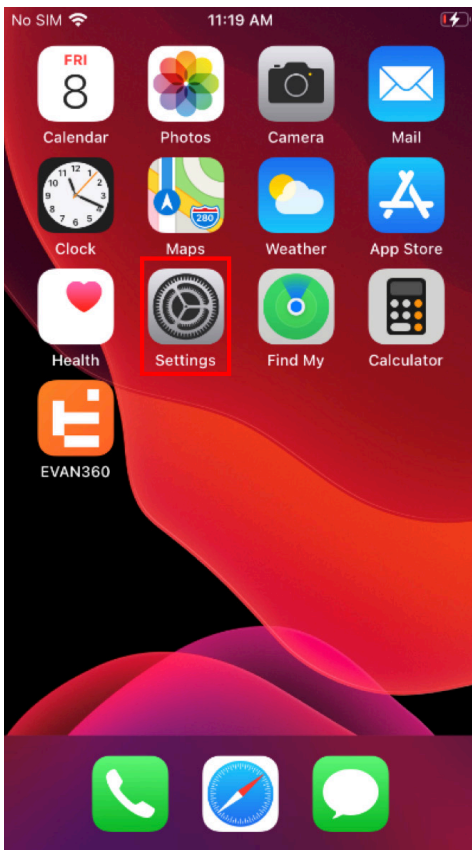
iOS and Android Notifications Check

This training will outline the steps to check to make sure that notifications are enabled on both iOS and Android devices. When the app is first downloaded, make sure to enable notifications if prompted to do so.

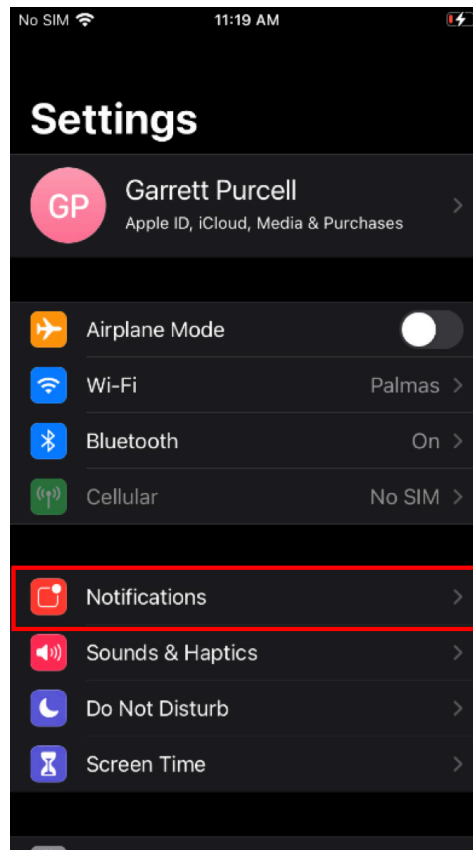


iOS Devices

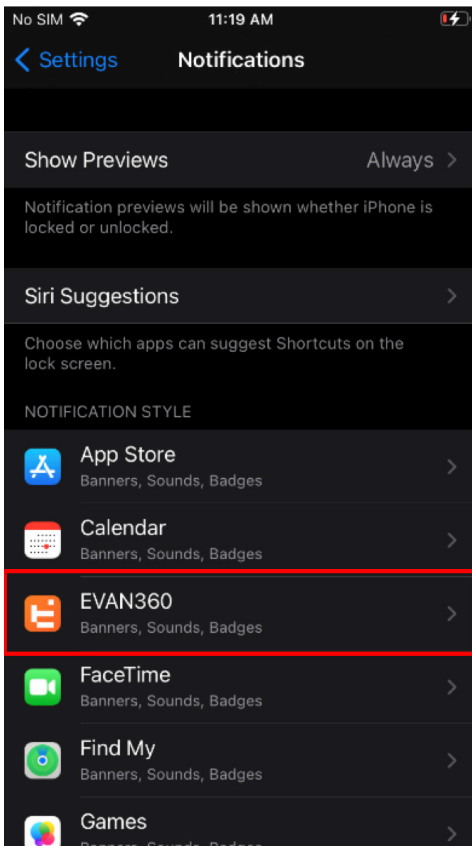
1. Navigate to "Settings"



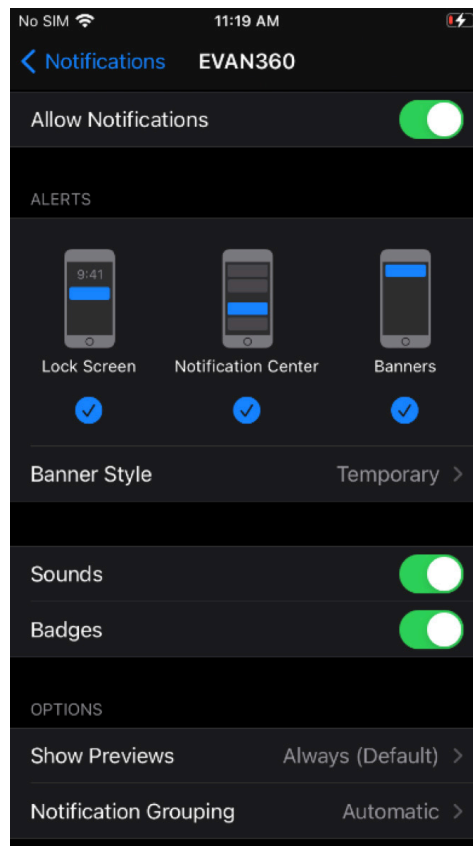
2. Tap "Notifications"



3. Tap on the EVAN360 app.

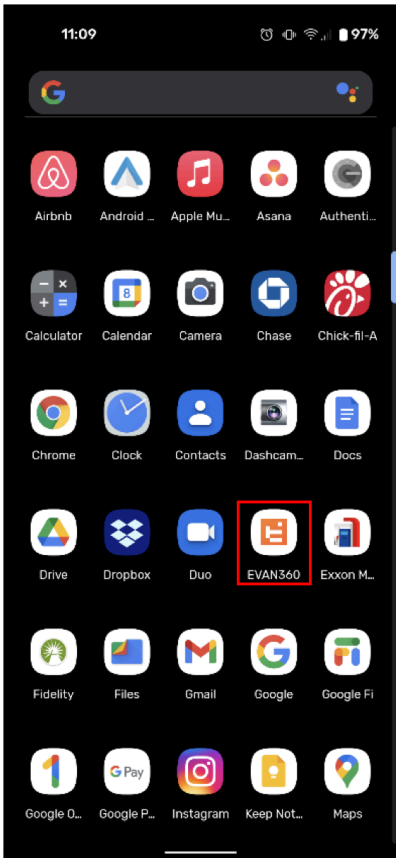


4. Ensure all notification preferences are enabled.

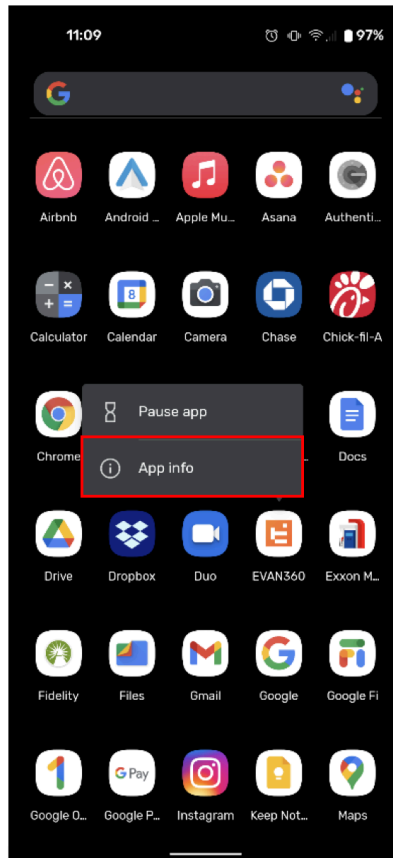


Android Devices

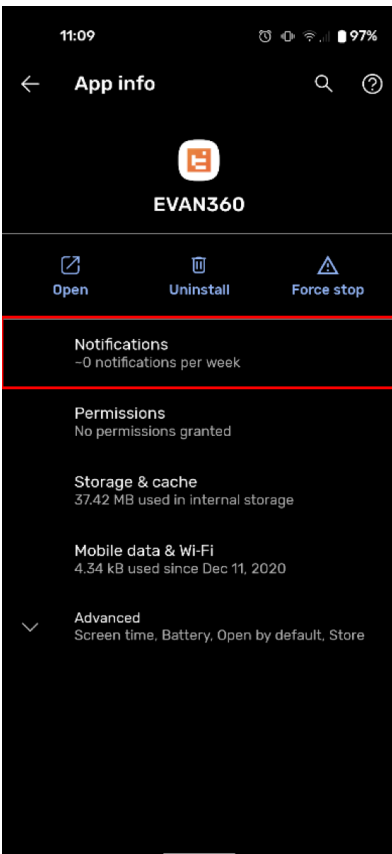
1. Locate the EVAN360 app within your list of phone applications.



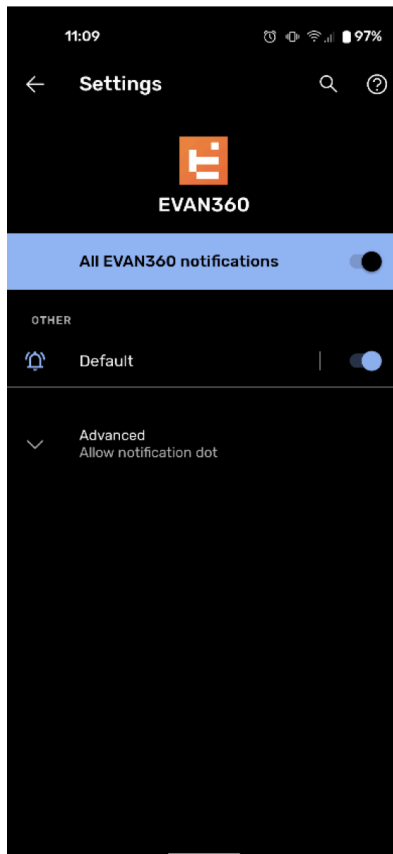
2. Press and hold your finger on the app. Tap "App info" when prompted.



3. Tap "Notifications"



4. Ensure all notification preferences are enabled.



Have questions?

Contact your Account Manager, email support@evan360.com, or chat with us using the “?” button on any page within the EVAN360 app.

